



LIMITED WARRANTY - THREE-YEAR PARTS AND LABOR

ELWESS LIMITED WARRANTY

This Elwess Commercial Manufacturing Company warranty confidently applies to all equipment that remains unaltered, is installed properly, and is maintained in accordance with national and local codes and installation manuals. "We assure you that this warranty will cover any equipment of such nature."

Elwess products come with a three-year warranty to the original purchaser against defects in material and workmanship under normal use and service. However, this warranty only applies to equipment that is no older than two (2) years old from the date of manufacture and 7 years for steam generator and heat exchanger (parts) purchased in the United States and Canada. This warranty does not apply to non-commercial use or porcelain items. Furthermore, parts wear is not considered a defect, and faucets, cast iron parts, and glass items are warranted for only 90 days.

Elwess agrees to repair or replace defective parts (with normal shipping charges) due to flaws in material or workmanship during the warranty period. However, this warranty does not apply to equipment that has been damaged, altered, or abused accidentally or intentionally, modified by unqualified service personnel, or has missing or altered serial nameplates.

Labor to repair or replace defective parts will be covered under warranty only if performed by an authorized Elwess service agency. However, this warranty does not cover travel exceeding 50 miles, holiday, or overtime labor charges. **Therefore, extended mileage, holiday, or use of a non-authorized service agency must be authorized in writing by an Elwess authorized staff member.**

FRYERS AND GAS COOKERS:

This product comes with a three-year warranty for both parts and labor. The fry tank has a limited warranty of 7 Years – Steam generator and heat exchanger (parts). However, the warranty does not cover the cost of proper installation, initial check-out, air shutter adjustments, or routine maintenance such as lubrication, adjustment, or calibration of controls. It is the responsibility of the dealer, owner-user, or installing contractor to perform these tasks.

Please be advised that all prices displayed on this website are in USD and are subject to change without prior notice. Elwess shall not be held responsible for any pricing or specification errors. **It is highly recommended that you contact Elwess to verify any changes that may affect the content.**

TERMS AND CONDITIONS

TERMS: Net 30 days subject to credit department approval. All amounts past due are subject to a 1½% per month service charge. FOB: New Castle, DE 19720.

PRICES: All prices are subject to change without notice. Prices do not include sales or any other local or state tax.

SHIPMENTS: Shipments must be inspected promptly upon receipt. No claims for damaged merchandise or missing parts or other errors will be recognized unless written notice thereof is given to Imperial within 30 days after the shipping date.

NOTE: The Company reserves the right without prior notice to make changes and revisions in product specifications, design and materials, which in the opinion of the company will provide greater efficiency, performance, and durability.

RETURNED GOODS: Returned goods are subject to a 20% re-stocking charge and the cost of reconditioning. Prior authorization by Imperial must be granted, and returned goods must be shipped freight-paid. Custom units built to buyers' specifications may not be returned or canceled.